

Haiwell Cloud APP Introductory Tutorial

Cloud APP Introductory Tutorial



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I. Download and Installation

Method 1: Scan the QR code to obtain it directly.



Figure1 QR Code for Downloading the Cloud APP

Method 2: Search for "Haiwell Cloud" in the application store.

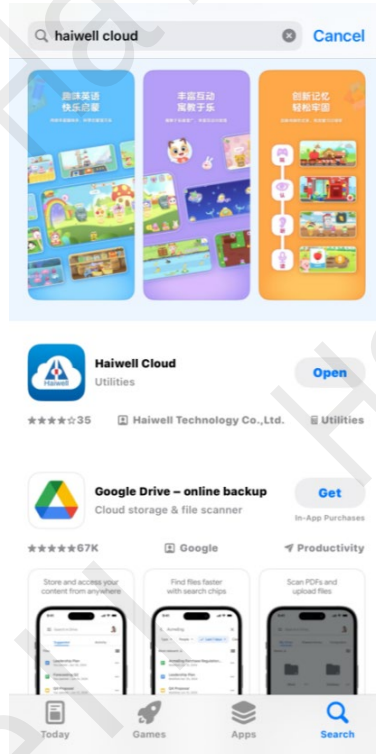


Figure2 Search Interface in APP Store

II. Basic Introduction

The APP supports registering a Haiwell Cloud account using a mobile phone number or email. After registration, you can choose to use it as an individual user or an enterprise according to your needs. The APP includes functions such as Local Devices, Cloud Devices, Cloud Projects, Messages, and Mine.

1. Registration

It supports registering a Haiwell Cloud account with a mobile phone number or email. Click the **【Register】** button to enter the registration interface. Fill in the relevant fields and the correct verification code to complete the registration successfully.

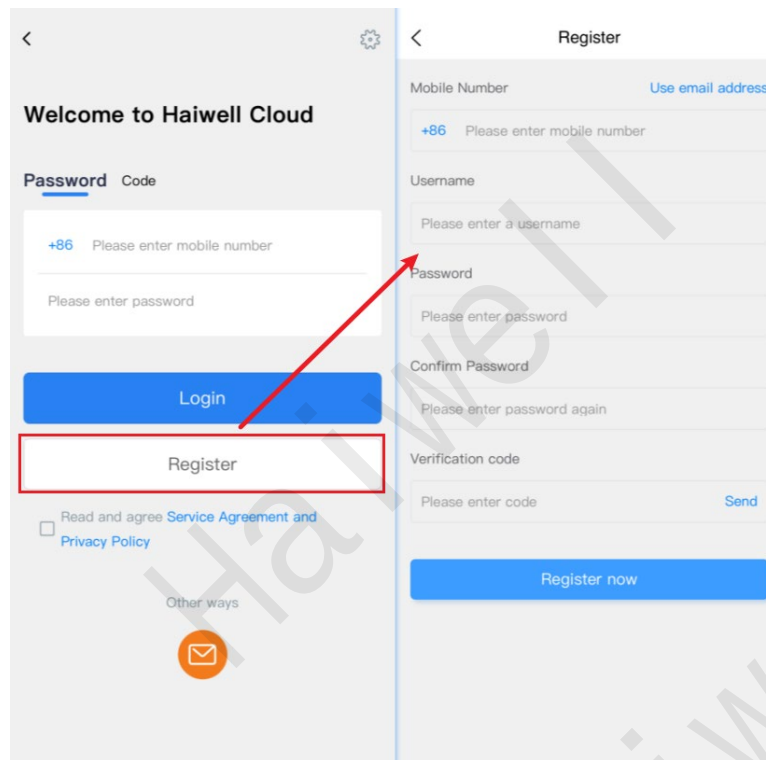


Figure3 Account Registration

2. Login

After successfully registering a Haiwell Cloud account, you can choose to log in with a password or a verification code. Enter the correct mobile phone number/email, password/verification code, and click the **【Login】** button to log in successfully.

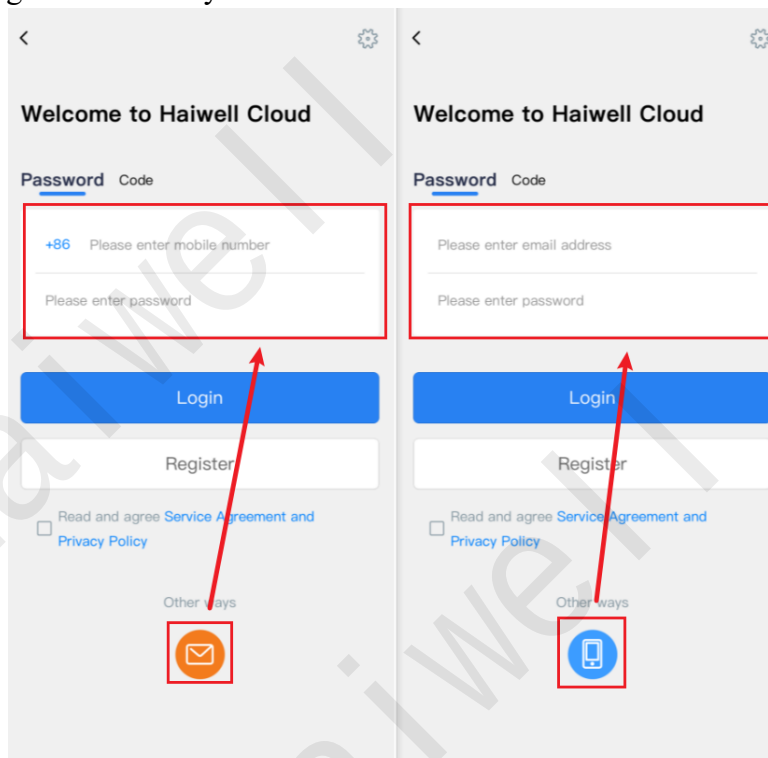


Figure4 Account Login

3. Entrance Selection

After logging in successfully, you can select the corresponding entrance according to your usage type.

If you are an individual end-user, you can click on your personal nickname to enter directly, and it supports managing the devices under your personal name and local devices. If you are an enterprise user, you can create an enterprise or join an existing enterprise before using it, and it supports viewing and managing the devices, projects, and members under the enterprise.

3.1 Individual Users

You can click on the nickname to directly enter the "Individual User" usage interface, which supports adding, viewing, and managing the devices under your personal name, and also supports viewing local devices.

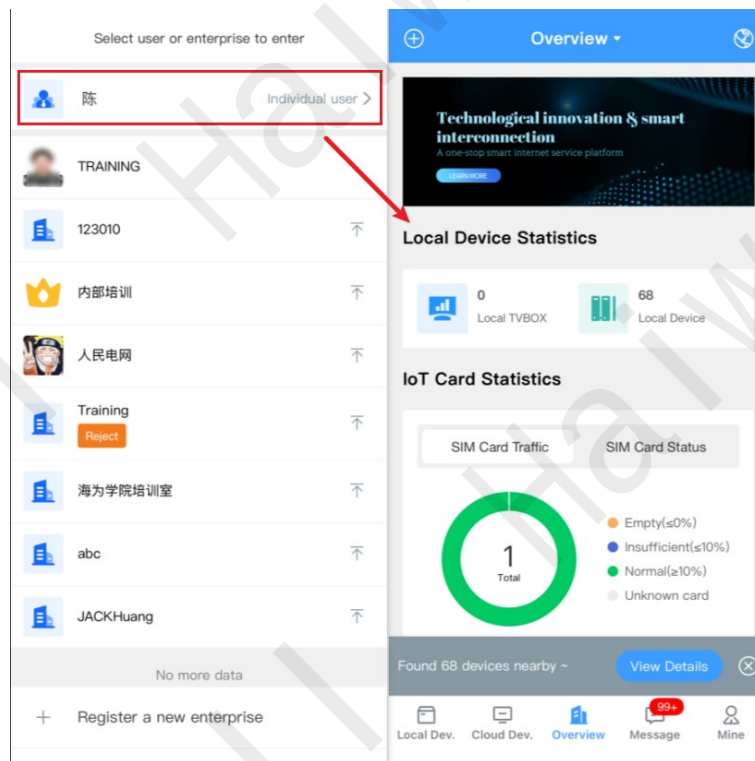


Figure5 Entering the Individual User Usage Interface

3.2 Enterprise Users

If you are an enterprise member, you are supported to create or join an existing enterprise for use. After entering the enterprise, if you are a super administrator or a general administrator of the enterprise, you are supported to configure the enterprise-related members, positions, etc. If you are a device management member or a maintenance member, you are supported to view or access the devices you manage/maintain.

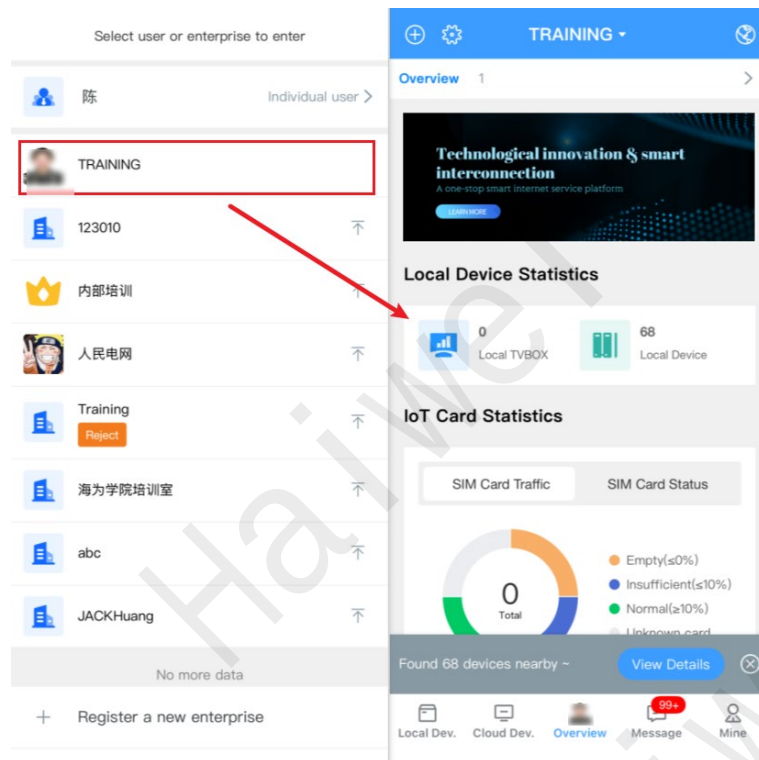


Figure6 Entering the Enterprise User Usage Interface

(1) Registering a New Enterprise

You can click the **【Register a New Enterprise】** button, fill in the full name of the enterprise and other relevant information. After submission, it can be used after being approved by our company's staff. You can check the current review status on the APP.

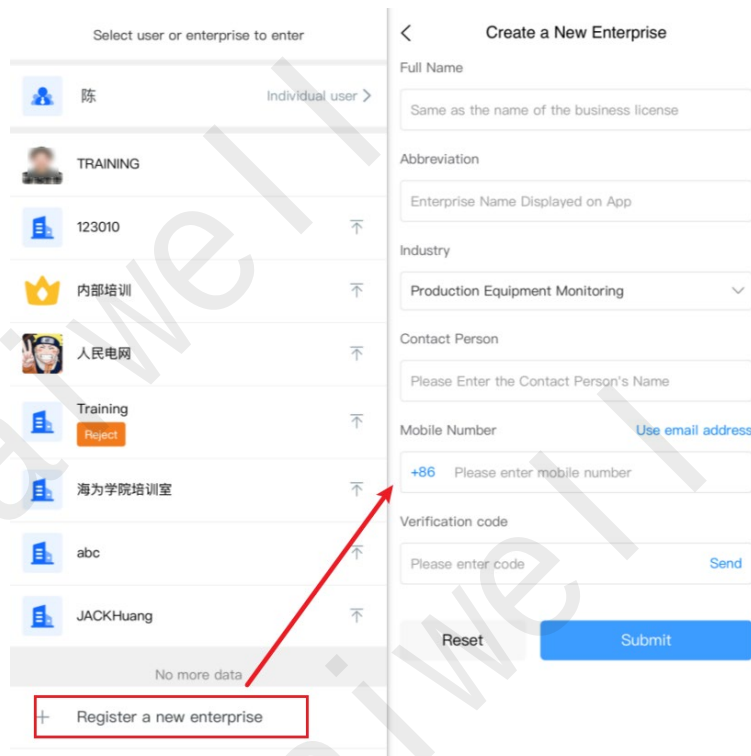


Figure7 Registering a New Enterprise

(2) Enterprise Management

After you create an enterprise, you are the super administrator of the enterprise by default. You can

manage the enterprise, such as adding general administrators, adding organizational members, adding management teams/maintenance teams, and other operations.

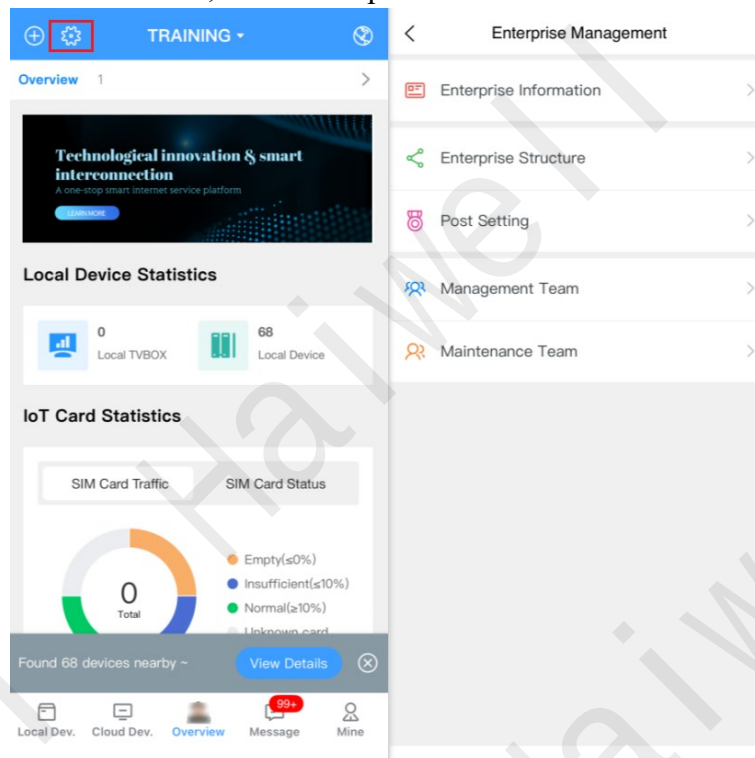


Figure8 Enterprise Management

3.3 Switching Entrances

When you have normally entered the APP for use, you are supported to switch between the individual user/enterprise entrances. Just click to switch.

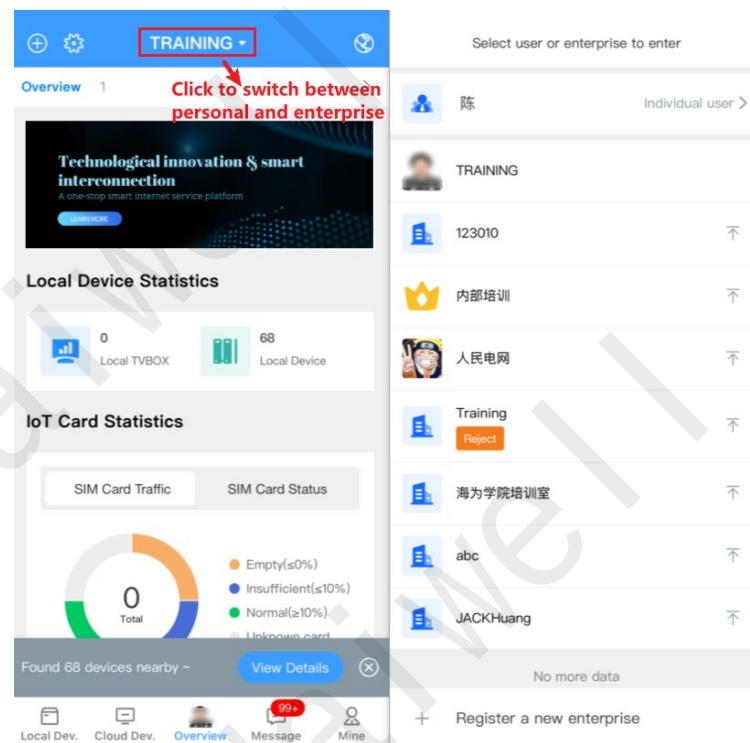


Figure9 Switching User Entrances

4. Local Devices

When the mobile phone and the device are on the same local area network, once you enter the APP, it supports automatically searching for Intelligent HMI, Intelligent gateways, and other devices within the local area network. You can enter the **【Local Devices】** menu bar to view or access local TVBOX, local HMI, gateways, and other devices.



Figure10 Local Devices

5. Cloud Devices

After logging in to the cloud account, individual users are supported to view the devices under their names, and enterprise users are supported to manage or maintain the devices of the enterprise.

(1) Personal Devices

You can click the button to enter the scanning interface. Scan the QR code in the device background/enter the device PN code to add the device. After successful addition, the device owner (Akey) can configure the review mechanism (AKey + Bkey review mechanism, AKey + password review mechanism) and can access/manage the device.

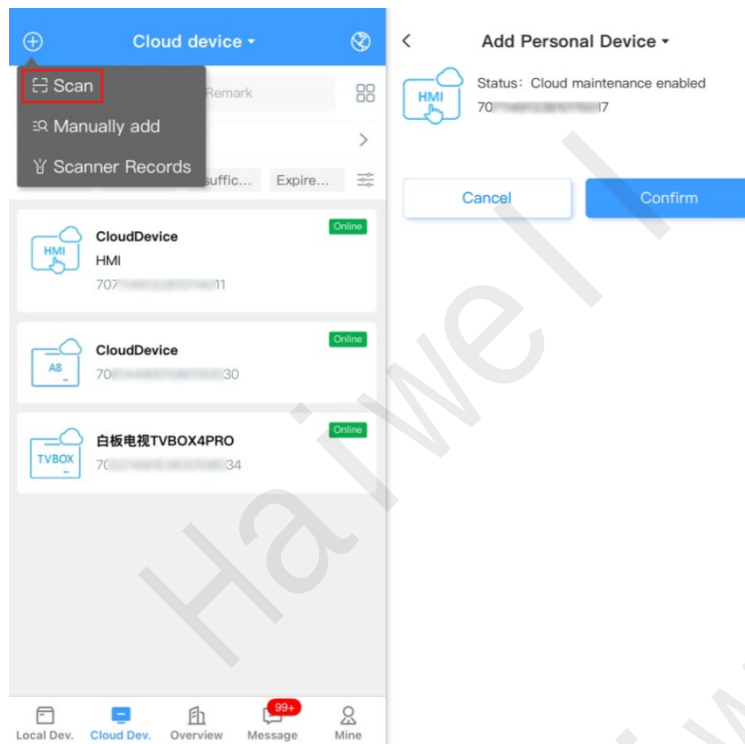


Figure11 Add the Cloud Devices

(2) Enterprise Devices

When you are an enterprise member, you can click the button to enter the scanning interface. Scan the QR code in the device background/enter the device PN code, select the corresponding enterprise and the type of device to be added, configure the device name, group, management team, and other information, and then submit the application. After clicking "Agree" in the device background, the addition is successful. After successful addition, the device management members (Akey, BKey) can enter this enterprise on the APP to manage/view the device.

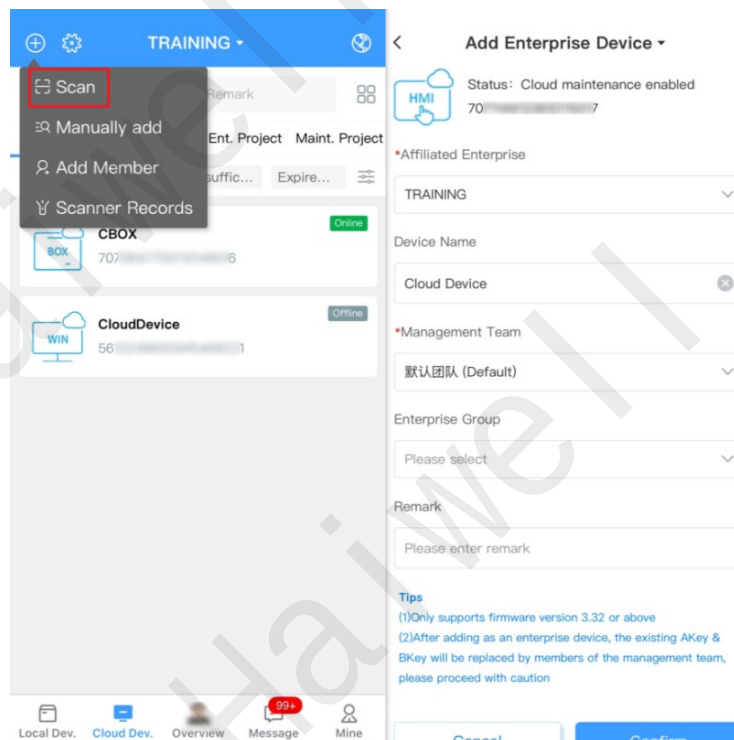


Figure12 Add the Enterprise Devices

(3) Maintaining Devices

You can click the button to enter the scanning interface. Scan the QR code in the device background/enter the device PN code, select the corresponding enterprise and the type of device to be added, configure the device name, group, maintenance team, and other information, and then submit the application. After clicking "Agree" in the device background, the addition is successful. After successful addition, the device maintenance members can remotely maintain the device after entering this enterprise.

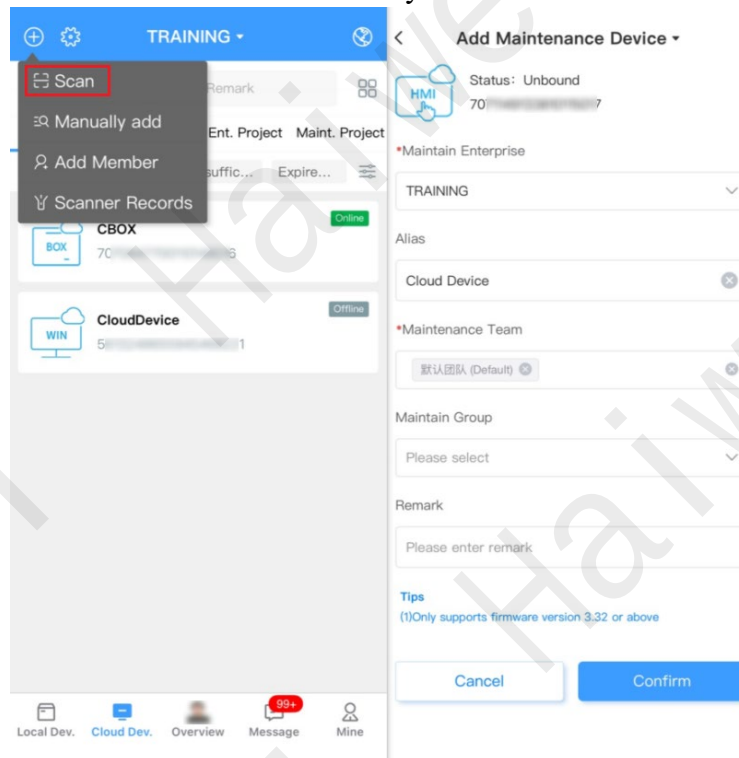


Figure13 Add the Maintaining Devices

6. Cloud Projects

When the project center function is enabled in your enterprise, the project maintainers and the project management members (Akey, Bkey) of the enterprise will be able to see the cloud project information under the configured projects of this enterprise when they enter the enterprise.

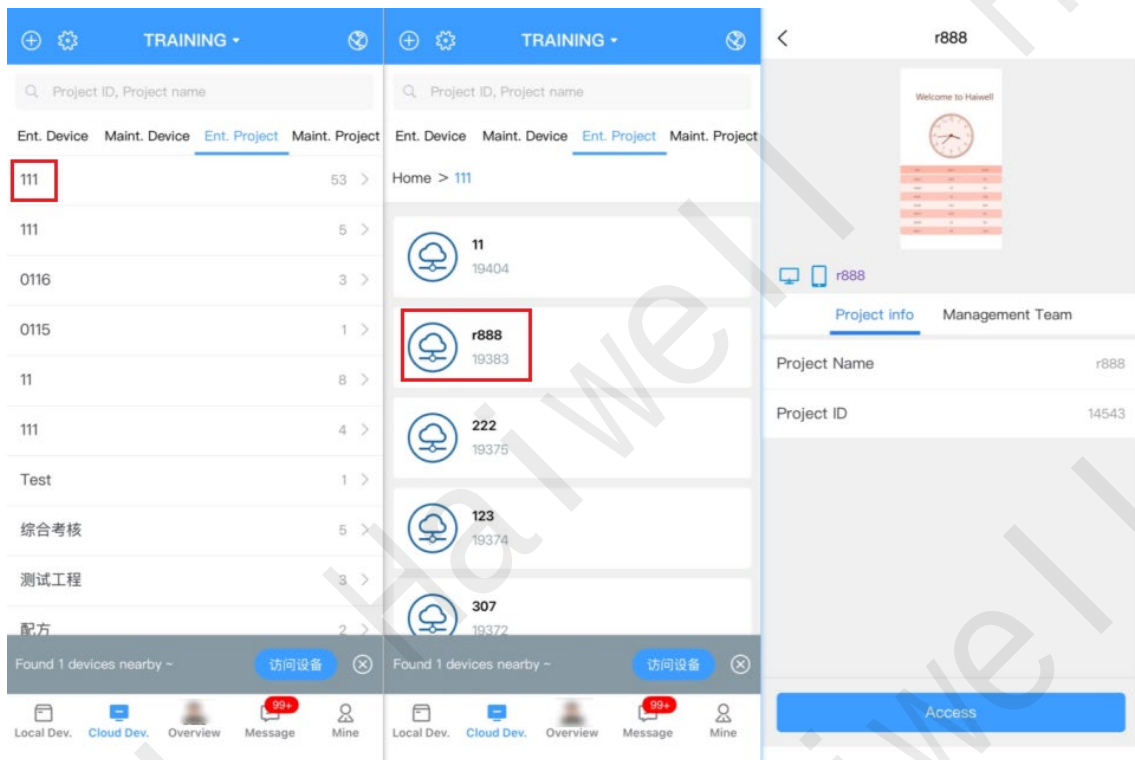


Figure14 Cloud Projects

7. Messages

The Messages section supports receiving information such as device alarms, project alarms, and device bindings. It supports filtering message types to quickly view messages. There is no distinction between individuals and enterprises here, and the data between individuals and enterprises is interoperable.

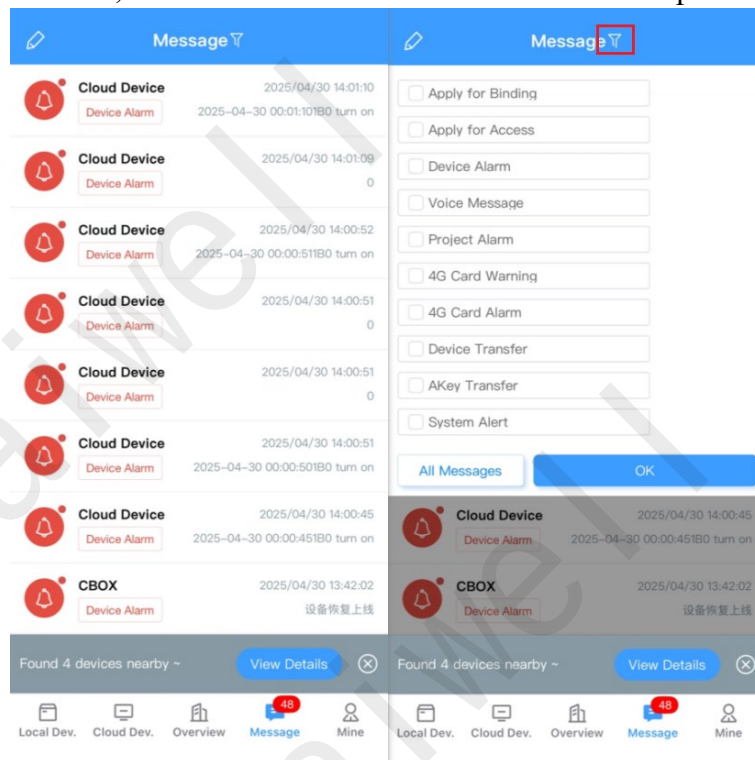


Figure 15 Messages Interface

8. My Profile

This function includes basic configurations such as account information and language, as well as

functions such as the Help Center, Camera, and Installment.

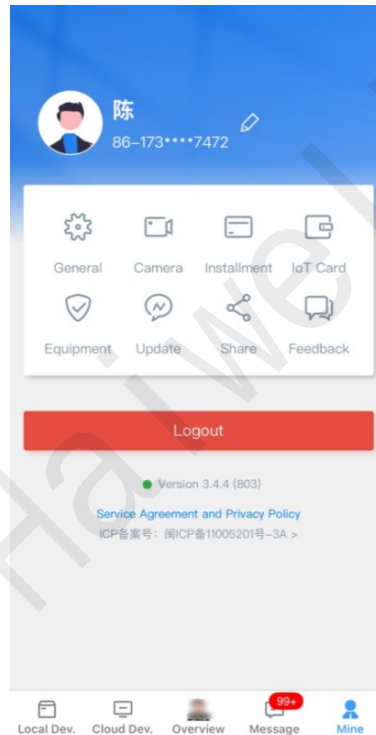


Figure16 Mine Interface

III. Notes

1. The entrance to enterprise management is only visible to the super administrators and general administrators of the enterprise.
2. In the local devices, the yellow exclamation mark  means that the device has not set a local area network access password.